

National Open University of Nigeria

SOP Title	Directorate of Advancement and Linkages (DAL)		
SOP No:	NQSA/SOP/CPL/003		
Owner:	National Open University of Nigeria (NOUN)		
Approved By:	The University Senate		
Manager/Driver:	Directorate of Advancement and Linkages (DAL)		
Date of Approval:			
Date of Next Review:	The date will be 3 years from the date of approval (to be		
	inserted after approval)		

Purpose

To Co-ordinate and manage linkages between NOUN and various public or private sector institutions and organisations locally and internationally for purposes of qualitative manpower training, capacity building, and scientific/technological advancement.

Directorate of Advancement and Linkages Activities

- 1. Developing, and maintaining collaborative relationships with international universities, institutions, and organizations.
- 2. Fostering local and international collaborations, partnerships, and promotional activities with institutions of higher learning, corporate organizations, and other relevant bodies and facilitate the signing and implementation of Memoranda of Understanding (MoUs) and partnership agreements.
- 3. Fostering strong and lasting relationships with alumni and mobilizing financial and non-financial support for the University.
- 4. Projecting the image, values, and achievements of the University to both internal and external audiences.

Activities and Actions

S/N	Activity (Assigned Task)	Steps (Task Description)	Maximum Days to complete each step	Action by (Name and ID number)	Evidence of completed Activity (Task)
1.	updating and maintaining a comprehensive Alumni	Data Collection Planning Identify key data fields (e.g., name, graduation year, program, contact information, employment status). Develop a data collection template.	120 days		Data collection template available online

Collect data from existing university records (e.g., registry, faculties, departments). Initiate outreach via email, SMS, and social media platforms to update information.	Copies/screenshots of emails sent to alumni
	Report of database usage (e.g.,
Engagement and Communication	accessed for alumni events, newsletters, fundraising)
Create communication campaigns to encourage alumni participation.	Copies of engagement campaigns (emails, flyers, social media posts)
Publicize benefits of staying updated in the database (e.g., reunions, job opportunities, networking).	
opportunities, networking).	

S/N	Activity (Assigned Task)	Steps (Task Description)	Maximum Days to complete each step	Action by (Name and ID number)	Evidence of completed Activity (Task)
2	Partnerships, Promoting Academic Exchange Programs and Facilitating Global	Identification of Potential International Partners Conduct research to identify reputable universities, institutions, and research organizations aligned with the university's mission and focus areas.	-		Official correspondences/emails with partner institutions. Reports or minutes from meetings held with international partners.
		Stakeholder Engagement and Internal Review			Official correspondences/ emails with partner institutions and NOUN staff
		Engage relevant faculties and departments to align academic or research			Reports or minutes from meetings held with international partners.

priorities and ensure internal readiness for collaboration.	
Drafting and Reviewing	Copies of signed
MoUs/Agreements	Memoranda of
	Understanding (MoUs) or
Work with legal and	agreements with
administrative units to	international institutions.
draft formal agreements	
outlining the scope of	Photos or media reports of
collaboration, exchange	signing ceremonies or
modalities, and	exchange visits.
responsibilities	
	Lists of participants in
	exchange programs
	(faculty/students).
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S/N	Activity (Assigned Task)	Steps (Task Description)	Maximu m Days to complete each step	Action by (Name and ID number)	Evidence of completed Activity (Task)
3	Fostering	Mapping and	120 Days		Emails, proposals, or letters
	local and	Identification of Target			sent to or received from
	international	Organizations			partners.
	collaboration				

s,	Identify local and	
partnerships,	international institutions	
and	and corporate bodies	
promotional	aligned with the	
activities with		
	university's strategic	
institutions of	goals.	
higher		
learning,	Initiating Contact and	Event reports, attendance
corporate	Building Relationships	sheets, and photos from joint
organizations,	Bullating Relationships	workshops, seminars, or
and other	Send formal letters of	promotional activities.
relevant	interest or proposals for	promotional activities.
bodies.	collaboration.	
	Schedule introductory	
	meetings (virtual or	
	physical) to present the	
	university's strengths and	
	potential collaboration	
	areas.	
	Internal Alignment and	Emails, proposals, or letters
	Stakeholder Consultation	sent to or received from the
		university directorates
	Consult with relevant	/faculties/departments and
	university units	units.
	(faculties,	5
	directorates) to	
	define	

		collaboration interests and responsibilities Development and Review of MoUs/Agreements Draft partnership agreements or memoranda of understanding (MoUs), ensuring clarity in scope, benefits, and mutual		Copies of signed MoUs/agreements with institutions and organizations.
4	Projecting the image, values, and achievements of the University to both internal and external audiences	Develop a Strategic Communication Plan: Identify communication goals aligned with the University's vision and mission. Outline key messaging for various stakeholders (students, alumni, partners, media).	120 days	Approved and implemented University communication strategy document. Copies of newsletters, flyers, press releases, and branded materials.

Social Media and Online Presence Management: Regularly update the University's social media platforms with relevant content. Monitor engagement and adjust strategy based on analytics.	Social media analytics reports showing engagement levels and reach
Ensure consistent use of the University's logo, colors, and identity materials across platforms.	Branding guideline document and samples of implemented brand materials.

Team of Developers

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